

Erie County Medical Center / Terrace View Long-Term Care / Synergy Bariatrics

ECMC Downtown Clinic Services / ECMC Depew Clinic / Northern Erie Clinical Services

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Ciox is a contracted release of information vendor here at **ERIE COUNTY MEDICAL CENTER CORPORATION** in Health Information Management Services.

Below are the standard fees for producing a copy of your medical records by Ciox.

Access Fees for PATIENTS ONLY:

- Electronic records delivered in electronic format \$6.50
 - Electronic medical record with paper records delivered in Electronic format are billed at \$6.50 + \$0.07 per page labor cost to create and deliver the portion of the record maintained in paper
 - Electronic records delivered in paper \$0.90 labor cost to create and deliver the portion of the record maintained electronically plus \$0.05 per page for paper and toner
 - Paper records delivered in electronic format \$0.07 per page labor fee
 - Paper records delivered in paper \$0.12 per page Plus postage and taxes
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There is no charge for continuity of care if records are sent directly to your physician.

Please allow up to 30 days for processing.